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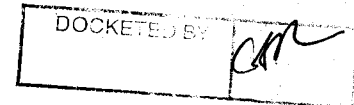
June 24, 2003

9615 North 34th Avenue  
Phoenix, Arizona 85051-1205

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Mike Gleason, Commissioner  
Arizona Corporation Commission  
Utilities Division  
1200 West Washington Street  
Phoenix, Arizona 85701-1347AZ CORP COMMISSION  
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JUL 07 2003



Dear Mr. Gleason:

The purpose of this letter is to provide the Commission members at least one person's side of issues that are currently, and certainly will be in the future, coming before your review regarding Qwest Communication International, Inc.

Yes, I have a vested interest in this scenario. I retired from what was US West in 1992. Upon receiving a paralegal certificate in 1997, I went to work for one of the Valley's major Municipal Courts as a clerk, where I am employed full time at the age of seventy-one.

Almost all misdemeanor courts (where there is no formal record or discovery) in Arizona have a department called Police Court Services--or some other name relevant to their purpose--which explores all avenues of claims of fraud or wrongful identification made by the defendant. These departments, serving as a liaison between the Police Department and the courts, take fingerprints, schedule depositions, do extensive background checks, etc., to try to ensure that fraudulent identification is ruled out. Any time a defendant raises the possibility of wrongful identification, this unit is called in. It is interesting to compare the thoroughness of the foregoing process regarding misdemeanor traffic citations, to the way the judicial process ignores the guilty and pursues the innocent in some corporate regulatory processes.

About five years ago, US West, Inc. conceded to a take over by Qwest, International; this might be described as a firm of "minnow" consequences consuming a "whale" of a corporation; why executives of the merging firms could not see indigestion of mammoth proportions coming, I don't know.

The management of both corporations ate so well at the corporate table that both became bulbously sated, then swam away leaving a heavily indentured skeleton. It is important to note that this action was done **with** the blessings of all fourteen state regulatory agencies that constituted US West's **entire territory**, with only cursory investigation of either party, and that such action was done **over the objections of most of the employees and retirees of US West.**

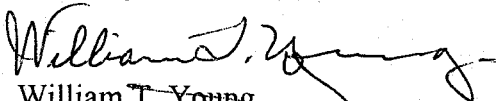
Today, the perpetrators of this mess are no longer in the headlines. A new management team has finally been named. Giant strides have been made in structural refinancing, the business is once again opening its coffers to be a good neighbor in social causes, and overall progress (including employee morale) is evident.

What possible reason(s) can be posed to delay Arizona's approval into the long distance market? Why, on the one hand, does the state expend funds to make certain only the guilty are punished in the courts--yet on the other hand, try to punish those who are trying valiantly to rectify an unfortunate situation not even brought on by those you are striving to punish?

When should political expediency end and good private corporate policy endorsement begin regarding issues falling under the commission's jurisdiction? I say **'IT IS NOW'!!** Pursue the evil doers who left this cauldron of mendacious political and financial stew, but give Mr. Notebaert and his associates a chance.

The commission should have sufficient vision and be bold enough to step over politics and allow the public maximum exposure to the long distance marketplace, and to other technological innovations that will certainly be coming down the production trail. Competitive companies are finally getting an opportunity to spread a menu before the public from which they may choose. This is an accomplishment decreed by the United States Congress and confirmed by the courts' rulings ordering divestiture in the 8th decade of the last century. To impede the progress now by seeking the punishment of the innocent trying to carry on legislative intentions, would seem obstructive in the long term and costly to the public.

Sincerely,



William T. Young  
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